Lab Note #6: Customer Survey

       In the process of becoming intimate with the source code from each of the eRP modules, questions arise about support for various features that have been implemented as well as thoughts for future features. We would like to gather customer responses to the following questions. Hopefully, these responses will help the Lab better understand customer needs and desires with regard to these features.

1. If you print barcode, what printers do you use?
    HP2680, LaserJet, HP256x, LPQ1xxx, other:_____
    - On the LaserJet, do you use the HP92286W font cartridge?

2. Do you use HP307x/308X data collection terminals?
    - What other types of data collection devices do you use?
    wands, scanners, other: :_____

3. When writing User-Exits or other custom programming, what languages do you use?
    COBOL, FORTRAN, PASCAL, C, RPG, SPL, other:_____

4. What other 3rd party tools do you use with your eRP application?
    DATANOW, SUPRTOOL, MPEX, SECURITY/3000, SAFE/3000, FAX/3000, DBAUDIT,
    DBGENERAL, ADAGER, STARJET, FORMATION, ESPUL, other:_____

5. What types of user terminals do you use?
    HP Terminals through DTC, PC with HP Terminal emulation software through DTC,
    PC with HP Terminal emulation software through network, other:_____

If there are other features of the software in which you have comments, questions, or concerns, please send them in. Send email responses to technote@exegesys.com.

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Lab Note #6: Customer Survey, 14 Jun 2000 Keven Miller
Feedback and topic suggestions are welcome and can be emailed to mailto: technote@exegesys.com.

Lab Notes are hints and technical notes from the "Labyrinth" (the eXegeSys software lab); so named because of our complex mission to assimilate understanding the eRP product suite, it's source code, and our development procedures.
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