hp webwise mpe/ix secure web server

webwise secure web server

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prerequisite knowledge

- General Apache knowledge
- POSIX shell basics
- Hierarchical File System basics

webwise A.03.00 product overview

- A.01.00 released as a separately purchasable product for 6.5
- A.03.00 now bundled into 7.5 FOS as a drop-in replacement for Apache A.02.00
- adds SSL encryption and X.509 authentication to Apache

webwise A.03.00 is built from...

- Apache 1.3.22
- Mod_ssl 2.8.5 SSL/TLS encryption module
 - MM 1.1.3 shared memory library
- OpenSSL 0.9.6b general purpose SSL/TLS and crypto toolkit
- RSA BSAFE Crypto-C 5.2 crypto toolkit
 - RC2, RC4, and RSA algorithms

new apache functionality since 1.3.14

- mostly bug fixes & portability enhancements
- LogFormat %c for logging connection status at request completion
- mod_auth file-owner and file-group authentication enforcement
- rotatelogs utility supports date/timestamp references in logfile names
- Apache manual pages moved outside of the htdocs DocumentRoot; i.e. /APACHE/PUB/htdocs/manual moved to /APACHE/CURRENT/htmanual

webwise changes since A.01.00

- Apache 1.3.9 updated to 1.3.22
- child processes run as WWW.APACHE instead of SECURE.APACHE; may have file ownership and permissions implications!
- uses the same V.UU.FF-based file layout scheme as Apache A.02.00 (the old SECURE.APACHE group is not modified or referenced by A.03.00)

migrating from previous versions of apache or webwise

- Create new JHTTPD from JHTTPD.sample
- Create new config files from corresponding *.sample files
- Copy existing WebWise A.01.00 server key and certificate to new A.03.00 locations
- Copy existing WebWise A.01.00 htdocs content and cgi-bin scripts from /APACHE/SECURE to the new A.03.00 /APACHE/PUB locations, or modify the new A.03.00 config files to refer to the old A.01.00 locations

migrating to hpux

- WebWise on MPE shares the same core architecture as the Apache bundle on HPUX
- 100% upward compatible
- a few additional standard Apache modules on HPUX
- extra HP modules on HPUX for integration with other HPUX products

mod_ssl is...

- The heart of WebWise
 - encrypted TCP connections
 - client and server X.509 authentication
- Consists of:
 - Patches to extend the Apache API (EAPI)
 - the mod_ssl module
 - bin/sign.sh script
- bin/openssl command line utility included for key/certificate management

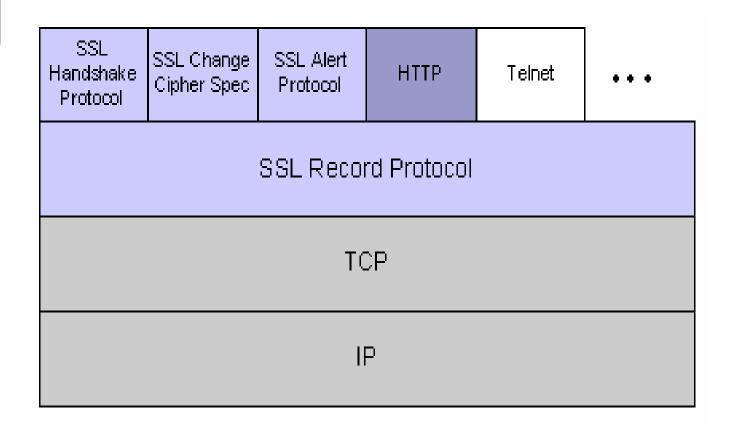
mod_ssl is NOT...

- a substitute for a firewall
- a substitute for good host security practices
- a substitute for good application security practices
- a substitute for good human security practices

definitions: secure sockets layer (ssl)

- A protocol layer between any application stream protocol (such as HTTP) and TCP that allows secure communications via encryption, digests, signatures, and authentication
- SSLv2.0 vendor standard from Netscape
- SSLv3.0 expired Internet Draft from Netscape
- Supported by all browsers

definitions: secure sockets layer (cont.)



definitions: transport layer security (tls)

- An evolution of SSLv3.0
- Defined in RFC2246
- Supported by all modern browsers

definitions: key

- A really big random number (1024 bits)
 - 40 bits? 56 bits? 128 bits? 1024 bits? SAY WHAT???
- Split into two mathematically related components:
 - private key
 - public key
- A key establishes your identity -- protect it! (chmod 400 and pass phrase)
- Both servers and clients have keys
- RSA keys/algorithm defined by RFC 2437



definitions: private key

- Uniquely identifies you
- Protect it with your life!
- You use it to:
 - create digital signatures
 - create digital certificates
 - decrypt data sent to you that was encrypted with your public key

definitions: public key

- Allows the public to send you encrypted data which only you can decrypt with your private key
- Your public key is also included in your certificate

definitions: message digest

- Short, fixed-length representation of longer, variable-length messages (hash)
- Can't determine original msg from digest
- No two messages have the same digest
- Digest algorithms:
 - MD5 (128-bit hash)
 - SHA1 (160-bit hash)

definitions: digital signature

- Message digest (plus sequence number) encrypted with sender's private key
- Alter the message and the digest won't match
- Alter the digest and the public key decryption won't work

definitions: certificate

- Validates your identity to others
- Format defined by X.509 standard
- Created by a Certificate Authority
- Contains:
 - your identity (name, company, locality, etc)
 - your public key
 - validity dates
 - the identity and signature of a trusted agency called a Certificate Authority

definitions: certificate authority (ca)

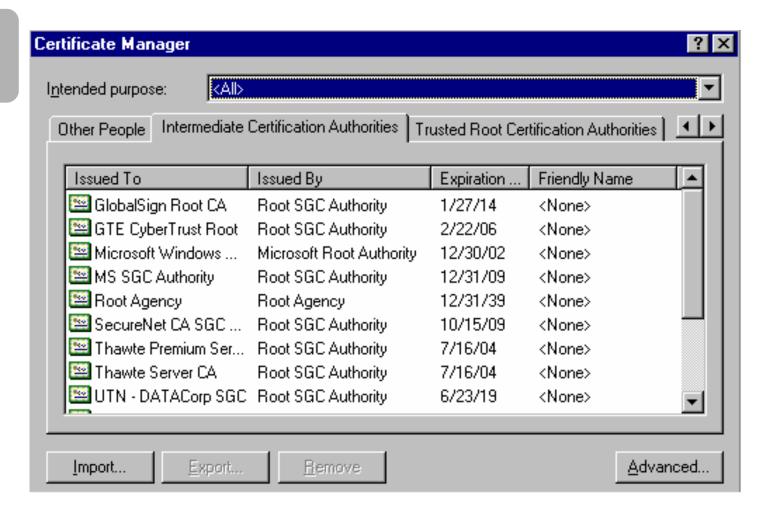
- A trusted agency that issues certificates
- Validates the identity of a person requesting a certificate
- The CA signs the certificate request with their own CA certificate, thus creating a certificate for the requestor
- CA certificate may be self-signed (root-level), or signed by a higher CA
- You can be your own CA!



definitions: certificate authority (cont.)

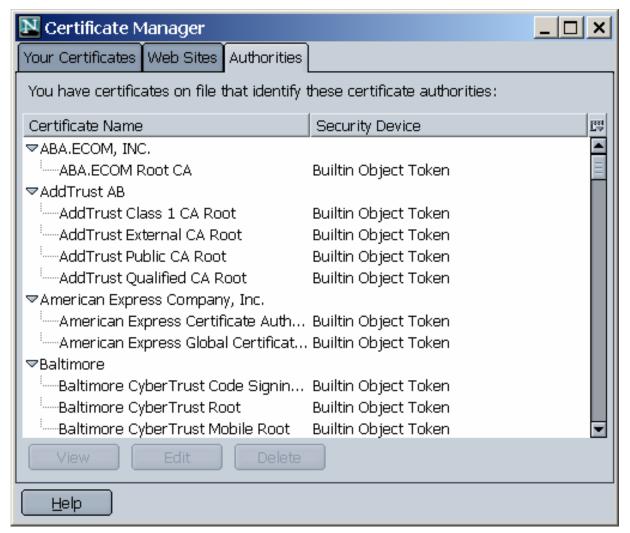
- Browsers are pre-configured to trust certain CAs
 - Netscape: Edit, Preferences, Privacy & Security, Certificates, Manage Certificates, Authorities
 - MSIE: Tools, Internet Options, Content, Certificates, Intermediate Certification Authorities, Trusted Root Certification Authorities
- You can add new trusted CAs
- Server certificates signed by trusted CAs are automatically accepted!

msie5.5 ca window





netscape 6.2.1 ca window





definitions: certificate signing request (csr)

- What you send to a CA in order to request a certificate
- Contains:
 - your identity (name, company, locality, etc)
 - your public key
- The CA signs your CSR with the CA certificate, resulting in your certificate

definitions: certificate chain

- Every certificate is signed by a CA
- CA certificates are signed by other CAs
- A chain of valid CA signatures (assumes trust is inherited)

definitions: certificate revocation list (crl)

- A list of certificates that a CA has revoked (I.e. invalidated)
- An employer CA would revoke the certificate of a terminated employee and list that certificate in a CRL
- Must be obtained manually from the CA

mod_ssl configuration directives - sslengine (required)

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 Specifies whether SSL/TLS is enabled; typically used inside <VirtualHost>

• on: SSL/TLS is enabled

off: SSL/TLS is disabled

ssImutex (required)

- Specifies the method of synchronization used between WebWise children
- none use at your own risk!
- File:/path/to/mutex uses fcntl() locking on the specified filename with the parent PID appended for uniqueness
- sem not implemented for MPE!



sslrandomseed (required)

- SSLRandomSeed context source [bytes]
- Seeds the Pseudo Random Number Generator (PRNG)
- Context is either "startup" or "connect"
- Sources:
 - builtin current time, process id, and 1KB of random scoreboard data
 - file:/path/to/source reads from a file
 - exec:/path/to/program reads from program stdout

sslsessioncache (recommended)

- Specifies the SSL session cache method used to avoid repeated (slow) SSL handshaking
- none no cache; terrible performance
- dbm:/path/to/datafile disk file cache
- shmht:/path/to/datafile(size) shared memory cache hash table (file not created on MPE)
- shmcb:/path/to/datafile(size) shared memory cache cyclic buffers (file not created on MPE); best performance!

sslsessioncachetimeout (optional)

- Specifies the session cache timeout in seconds
- Default is 300

sslprotocol (optional)

- Specifies accepted SSL protocols
- + or syntax like Options
- Default is all
- SSLv2
- SSLv3
- TLSv1
- All
- SSLProtocol All -SSLv2



sslciphersuite (optional)

- Specifies the ordered list of ciphers to be negotiated during the SSL handshake
- Default:
 ALL:!ADH:RC4+RSA:+HIGH:+MEDIUM:+LOW:+SSLv2: +EXP
- 128-bit RC4 will be chosen first
- /APACHE/CURRENT/bin/openssl ciphers -v Will list all available ciphers

sslcertificatekeyfile (required)

- Specifies the server key file
- /APACHE/PUB/conf/ssl.key/server.key
- Protect the key file with your life!
- Well, maybe just with chmod 400 permissions and a pass phrase
- Whoever has the key can impersonate you!



sslpassphrasedialog (recommended)

- How to obtain the pass phrase for encrypted private keys
- builtin read the pass phrase from \$STDIN after !RUN HTTPD
- exec:/path/to/program program prints pass phrase to \$STDLIST; two parms:
 - servername:portname
 - RSA or DSA
- Protect the pass phrase!
 - Whoever knows the pass phrase can get your key!



sslcertificatefile (required)

- Specifies the web server certificate file
- /APACHE/PUB/conf/ssl.crt/server.crt
- May also contain a private key in the same file, but this isn't recommended
- Protect this file with chmod 400 permissions



sslcertificatechainfile (optional)

- Specifies the all-in-one file containing the concatenated CA certificates of all CA signers between the server certificate and the CA root
- Makes it easier for browsers to validate your server certificate



sslcacertificatefile (optional)

- Specifies the all-in-one file containing the concatenated CA certificates that might have been used to sign the certificates of your clients
- This directive and/or SSLCACertificatePath is required for client authentication

sslcacertificatepath (optional)

- Specifies the directory containing all of the individual CA certificates that might have been used to sign the certificates of your clients
- Hash symlinks must be present in this directory
- /APACHE/PUB/conf/ssl.crt/Makefile will create the hash symlinks
- This directive or SSLCACertificateFile is required for client authentication

sslcarevocationfile (optional)

- Specifies the all-in-one file containing the concatenated CRLs of all of the CAs that might have signed the certificates of your clients
- This directive or SSLCARevocationPath is recommended for client authentication

sslcarevocationpath (optional)

- Specifies the directory containing all of the individual CRLs of all of the CAs that might have signed the certificates of your clients
- Hash symlinks must be present in this directory
- /APACHE/PUB/conf/ssl.crl/Makefile will create the hash symlinks
- This directive or SSLCARevocationFile is recommended for client authentication

sslverifyclient (optional)

- Specifies the type of client certificate authentication desired
 - none: no client certificate is required
 - optional: the client may present a valid certificate
 - require: the client must present a valid certificate
 - optional_no_ca: the client may present a certificate, but it doesn't have to be valid
- "optional" doesn't work with all browsers, and "optional_no_ca" is really for testing

sslverifydepth (optional)

- Specifies the maximum number of CA certificates to be used when validating the client certificate
- O means that self-signed client certificates are accepted only
- 1 (default) means the client certificate can be self-signed or has to be signed by a CA which is directly known to the server, etc, etc

ssllog (required)

- Specifies the mod_ssl log file
- Serious errors are duplicated to the ErrorLog
- /path/to/program or /path/to/file

sslloglevel (optional)

- Specifies the logfile verbosity fence
- none no dedicated logging, but "error" messages still written to ErrorLog
- error fatal messages
- warn non-fatal messages
- info major processing steps
- trace minor processing steps
- debug very VERY verbose!



sslrequiressl (optional)

- Forbids access unless SSL is being used for this connection
- Useful for protecting against exposing sensitive data over non-SSL connections

sslrequire (optional)

- Allow access only if an arbitrarily complex boolean expression is true
- SSLRequire (%{SSL_CIPHER} !~
 m/^(EXP|NULL)-/ and %{SSL_CLIENT_S_DN_O} eq
 "Snake Oil, Ltd." and %{SSL_CLIENT_S_DN_OU}
 in {"Staff", "CA", "Dev"} and %{TIME_WDAY} >=
 1 and %{TIME_WDAY} <= 5 and %{TIME_HOUR} >= 8
 and %{TIME_HOUR} <= 20) or %{REMOTE_ADDR} =~
 m/^192\.76\.162\.[0-9]+\$/</pre>

ssloptions (optional)

- Specifies various SSL-related runtime options
- Similar to Options directive
- StdEnvVars creates SSL-related environment variables for CGI/SSI applications; expensive!
- CompatEnvVars creates extra environment variables for compatibility with other Apache-based SSL servers



ssloptions (cont.)

- ExportCertData creates environment variables containing applicable X.509 certificates in PEM format
- FakeBasicAuth client certificate Subject is used as userid lookup into Basic Authentication password file; user not prompted for password (assumed to be "password")
- StrictRequire access denial due to SSLRequire or SSLRequireSSL overrides all other access checking

ssloptions (cont.)

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 OptRenegotiate - by default, every per-directory SSL parameter reconfiguration causes a full SSL renegotiation handshake (slow!). This option tries to be more granular, but may cause unexpected results.

custom log formats

- Extra format function for use by the mod_log_custom module
- %{varname}x inserts the value of the varname env variable into the message
- CustomLog logs/ssl_request_log "%t %h %{SSL_PROTOCOL}x %{SSL_CIPHER}x \"%r\" %b"

accounting structure

- Same scheme as Apache 1.3.14 A.02.00:
 - APACHE account (PM)
 - PUB group (PM)
 - V.UU.FF-based A0300 group (PM)
 - MGR user (PM)
 - WWW user (non-PM)
 - /APACHE/CURRENT symbolic link points to /APACHE/A0300

directory & file structure

- Same scheme as Apache 1.3.14 A.02.00
- All files owned & managed by MGR.APACHE
- Sensitive files MUST be protected with owner-only security!

new files and directories compared to apache

- bin/openssl general crypto utility
 - supported for key/cert management only
 - add /APACHE/CURRENT/bin to PATH
- bin/sign.sh cert-signing shell script
 - supported for self-signed CA cert only

new files and directories compared to apache (cont.)

- conf/ssl.crl/ CRL directory
- conf/ssl.crt/ certificate directory
 - protect directory with chmod 700
 - server.crt server certificate (chmod 400)
 - Sensitive data! Protect it!
- conf/ssl.csr/ CSR directory
- conf/ssl.key/ key directory
 - protect directory with chmod 700
 - server.key server private key (chmod 400)
 - Sensitive data! Protect it!



new files and directories compared to apache (cont.)

- logs/ssl_engine_log the SSL error_log
- logs/ssl_request_log the SSL access_log
 - includes protocol and cipher used
- logs/ssl_mutex.nnn semaphore file

version information

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• HTTPD -v (same as Apache)
Server version: Apache/1.3.22 (HP MPE/iX WebWise A.03.00)
Server built: Jan 15 2002 15:47:50

bin/openssl versionOpenSSL 0.9.6b 9 Jul 2001

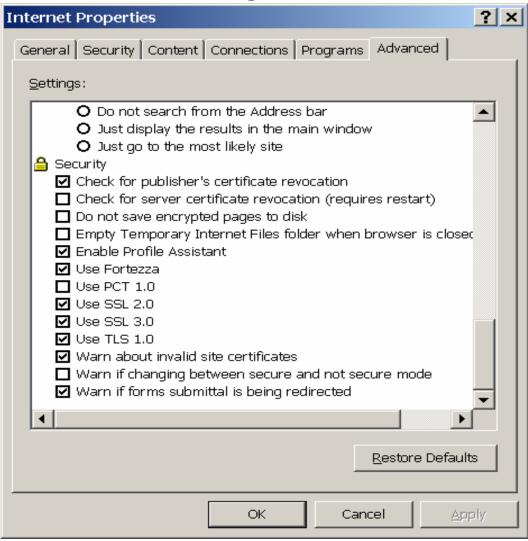
server configuration

- Copy sample files to normal names
- /APACHE/PUB/JHTTPD.sample
- conf/access.conf.sample, httpd.conf.sample, magic.sample, mime.types.sample, srm.conf.sample
- conf/ssl.crt/server.crt.sample (test only!)
- conf/ssl.key/server.key.sample (test only!)

browser configuration

- MSIE allows you to enable/disable SSLv2.0, SSLv3.0, and TLSv1.0; no cipher choice
- Netscape allows you to enable/disable SSLv2.0, SSLv3.0, TLSv1.0, and to choose the ciphers for each one
- Both browsers allow you to manage personal and CA certificates

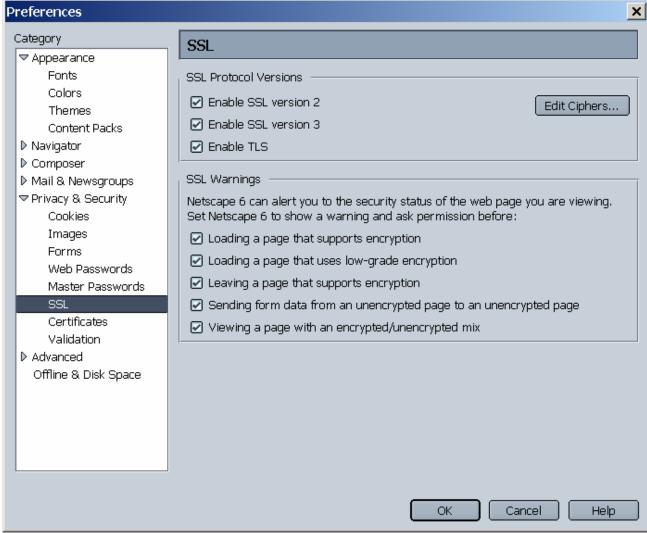
browser configuration - msie5.5





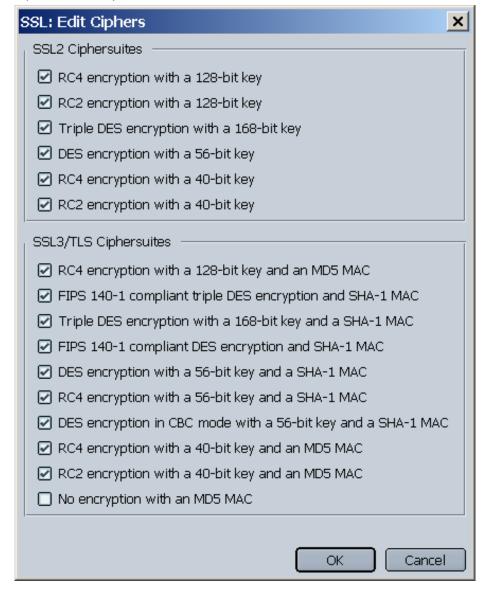
browser configuration – netscape 6.2.1

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browser configuration – netscape 6.2.1 (cont.)





creating the server key

- conf/ssl.key/server.key.sample (test only)
- key generated as a random number use openssl -rand parameter to specify random data file for better seed
- pass phrase strongly recommended!
 - Encrypts the key file with DES3 via openssl -des3 option
 - See SSLPassPhraseDialog directive
 - Protect the pass phrase!
- Protect the key file!



creating the server key (cont.)

webwise secure web server

- \$ cd conf/ssl.key
- \$ openssl genrsa -rand /SYS/PUB/HPSWINFO \
 -des3 -out server.key 1024
 unable to load 'random state'
 28199 semi-random bytes loaded
 Generating RSA private key, 1024 bit long
 modulus

......+++++
e is 65537 (0x10001)
Enter PEM pass phrase:
Verifying password - Enter PEM pass phrase:

creating the server key (cont.)

webwise secure web server

----BEGIN RSA PRIVATE KEY----

Proc-Type: 4, ENCRYPTED

DEK-Info: DES-EDE3-CBC, 1EF909EDE2B056B0

cctYqA7Rm5LS6G8vcqlhVRRzg78epZ+SRMs7jF8TuCHJBds0ScXxjOd2TRORqNVC/IAsmbc5nc2kB9GJswJ6HhcqcTm0oI0NXBKiXWnhM2raHHlzBI161+4dBMTpgPjqYj4w4eiVlveDqqm8W38D/YKm3w+tocUMSwbj8KFFnYDHuvq6TI8upRUD79ukSYhIDRs18Od2yuhepEAe9P3P/wAuZDPjRtmjt4b1UgO5aSt+zflq6Zchikv5GsPQPWaBu3a6eykZwc47zxa86X1eQLeuLoeV1QlEPAvi4Ade3tQ0n3h1bAfaHDSkgoUS6toA3oAVrPkeUOP3Y8qF6UEuyP2LCK5vo6Ccp9XgHBDd----ENDRSAPRIVATEKEY----



creating the server key (cont.)

- \$ openssl rsa -noout -text -in server.key
 - displays details about the newly created key
- \$ chmod 400 server.key
- Protect the key file!

server key pass phrase

- SSLPassPhraseDialog builtin
 - HTTPD reads pass phrase from stdin (I.e. JHTTPD)
 - Protect JHTTPD from unauthorized readers!
- SSLPassPhraseDialog exec:/path/to/pgm
 - Program/script prints pass phrase to stdout
 - Protect the program from unauthorized readers or executors!
 - Have program perform security checking before writing to stdout



creating the server csr

- Identifies the company and the server
- Attributes chosen here are visible to browser users, so choose carefully

creating the server csr (cont.)

- \$ cd conf/ssl.csr
- Leave the "extra attributes" blank

creating the server csr (cont.)

webwise secure web server

----BEGIN CERTIFICATE REQUEST----

MIIB4TCCAUoCAQAwgaAxCzAJBgNVBAYTAlVTMREwDwYDV
MA4GA1UEBxMHTXkgQ210eTETMBEGA1UEChMKTXkgQ29tc
TXkgT3JnMRowGAYDVQQDExF3d3cubXljb21wYW55LmNvb
ARYbd2VibWFzdGVyQHd3dy5teWNvbXBhbnkuY29tMIGfM
A4GNADCBiQKBgQDS1iRItFKSDzOhDShFeoiWkfnc0yPGp
H/Umn2uM/tSNOiguAPBYce8prLYjNqyXY4QBCzWQNGv/N
+TyPMF/dYdH+1oOaaTZ0ZE0WP016CimzzXjvwCupOpcQ8
oAAwDQYJKoZIhvcNAQEEBQADgYEAj1vTRa5SamY2IwkLu
grIsPyS74PBHGQKdPp8y0L6aVD28wO1jZ82j62ihLXoP1
+6erc4gXI5CzSVh/1QJV8YWB+OpI2UC8Kd747eMEnLmxw

----END CERTIFICATE REQUEST----



creating the server csr (cont.)

• \$ chmod 400 server.csr

get signed by a trusted ca...

- Browsers configured with trusted CAs
 - I.e. www.verisign.com and many others
 - can add additional trusted CAs
- Paste your CSR into a CA web form
- Receive certificate by e-mail, save as conf/ssl.crt/server.crt
- Most CAs offer temporary testing certificates

...or become your own ca

- \$ cd conf/ssl.key
- \$ openssl genrsa -des3 -out ca.key 1024
- \$ chmod 400 ca.key
- Protect the key file!

...or become your own ca (cont.)

webwise secure web server

...or become your own ca (cont.)

webwise secure web server

----BEGIN CERTIFICATE----

eS5jb20wgZ8wDQYJKoZIhvcNAQEBBQADgY0AMIGJAoGBAMTU
+s3Y2eodSY5GTQIc6vmzeWNS8iMq3OMrXEOXU01i7UPZnU/L
czBYVfMZk+IBXMQbYxgbkWXd5wgo8aLxgIEa3BcIs794KWeN
8kHWgoJcB8z28EL9JsS7irYFAgMBAAGjggEAMIH9MB0GA1Ud
Mz9xW15QUriuZRe0QTCBzQYDVR0jBIHFMIHCgBSZAey+GvY0
QaGBpqSBozCBoDELMAkGA1UEBhMCVVMxETAPBgNVBAgTCE15
VQQHEwdNeSBDaXR5MRMwEQYDVQQKEwpNeSBDb21wYW55MRYw
b21wYW55IENBMR4wHAYDVQQDExVDZXJ0aWZpY2F0ZSBBdXRo
hkiG9w0BCQEWEGNhQG15Y29tcGFueS5jb22CAQAwDAYDVR0T
hkiG9w0BAQQFAAOBgQB2brOu05pOu1JjnyQltijVkQjxqy15
SjvtyOL++IxL7IbrLSYp5ASpGSsjjyRBaNWIYFxIOhnM3Cho
4K8ZH8eVP/TY6W+KsgQJeXMLObagv9HcoZFpQX40A6KJAcFT

----END CERTIFICATE----



...or become your own ca (cont.)

webwise secure web server

• \$ openssl x509 -noout -text -in ca.crt Certificate:

Data:

Signature Algorithm: md5WithRSAEncryption
Issuer: C=US, ST=My State, L=My City, O=My
Company, OU=My Company CA, CN=Certificate
Authority/Email=ca@mycompany.com
Validity

Not Before: Apr 7 23:19:40 2000 GMT
Not After: Apr 7 23:19:40 2001 GMT
Subject: C=US, ST=My State, L=My City, O=My
Company, OU=My Company CA, CN=Certificate
Authority/Email=ca@mycompany.com

• \$ chmod 400 ca.crt



...or become your own ca (cont.)

```
$ sign.sh ../ssl.csr/server.csr
CA signing: ../ssl.csr/server.csr ->
  ../ssl.csr/server.crt:
The Subjects Distinguished Name is as follows
countryName
                      :PRINTABLE:'US'
stateOrProvinceName
                     :PRINTABLE: 'My State'
localityName
                      :PRINTABLE:'My City'
organizationName
                      :PRINTABLE:'My Company'
organizationalUnitName:PRINTABLE:'My Org'
                      :PRINTABLE: 'www.mycompany.com'
commonName
emailAddress
  :IA5STRING: 'webmaster@www.mycompany.com'
Certificate is to be certified until Apr 7 23:54:01
  2001 GMT (365 days)
```



...or become your own ca (cont.)

```
Sign the certificate? [y/n]:y
1 out of 1 certificate requests certified, commit?
   [y/n]y
Write out database with 1 new entries
Data Base Updated
CA verifying: ../ssl.csr/server.crt <-> CA cert
../ssl.csr/server.crt: OK
```

...or become your own ca (cont.)

- \$ rm -fR ca.db.*
 - remove temporary files from conf/ssl.key
- \$ cd ..
- \$ mv ssl.csr/server.crt ssl.crt/server.crt
 - move newly created server certificate into the correct location
- \$ mv ssl.key/ca.crt ssl.crt/ca.crt
 - move newly created CA certificate into the correct location

installing the server certificate

Email=webmaster@www.mycompany.com

webwise secure web server

• \$ openssl x509 -noout -text -in ssl.crt/server.crt
Certificate:
 Data:
 Signature Algorithm: md5WithRSAEncryption
 Issuer: C=US, ST=My State, L=My City, O=My Company,
 OU=My Company CA, CN=Certificate
 Authority/Email=ca@mycompany.com
 Validity
 Not Before: Apr 7 23:54:01 2000 GMT
 Not After : Apr 7 23:54:01 2001 GMT
 Subject: C=US, ST=My State, L=My City, O=My Company,
 OU=My Org, CN=www.mycompany.com/



installing the server certificate (cont.)

webwise secure web server

- Rebuild the symlink hash
- \$ cd conf/ssl.crt

```
• $ make
ca-bundle.crt ... Skipped
ca.crt ... dc91dd8e.0
server.crt ... 2f66b362.0
snakeoil-ca-dsa.crt ... 0cf14d7d.0
snakeoil-ca-rsa.crt ... e52d41d0.0
snakeoil-dsa.crt ... 5d8360e1.0
snakeoil-rsa.crt ... 82ab5372.0
```

zzyzx-ca-rsa.crt ... f28a2a0f.0

• \$ chmod 400 server.crt

starting the web server

- :STREAM JHTTPD.PUB.APACHE
- Will spend as much as the first few minutes in a tight CPU loop generating temporary crypto keys before ready to accept requests
- No records written to log files during this time



using the web server

- conf/httpd.conf.sample uses ports 80 and 443
- Default browser ports are 80 and 443
 - http://your3000.host.name (port 80)
 - https://your3000.host.name (port 443)
- Non-default port numbers can also be used:
 - http://your3000.host.name:nnn (http://your1000)
 - https://your3000.host.name:nnn (https://your3000.host.name)

restarting the web server

- Why? To reread config files.
- Log on as SM user or MGR.APACHE
- Normal restart
 - \$ kill -HUP \$(cat /APACHE/PUB/logs/httpd.pid)
- Graceful restart
 - \$ kill -USR1 \$(cat /APACHE/PUB/logs/httpd.pid)

stopping the web server

- Log on as SM user or MGR.APACHE
- \$ kill \$(cat /APACHE/PUB/logs/httpd.pid)
- Only use :ABORTJOB as a last resort!
 - Will leak SVIPC semaphores
 - Use IPCS.HPBIN.SYS to display
 - Use IPCRM.HPBIN.SYS to manually remove



performance

- First few minutes in tight CPU loop
- Brief CPU burst for new SSL sessions
- Use bytestream instead of MPE record format for content
 - Content-length: header problem
 - Symptom: browser hangs at end of content
- Make sure RESLVCNF.NET.SYS is valid
 - Non-responding DNS servers can add a minute to every browser request
 - Symptom: browser hangs for about a minute before any content is returned
 - /SENDMAIL/CURRENT/bin/dnscheck script



security tips

- WebWise only protects the TCP/IP connection between browser and server!
- Protect the key and certificate files!
- Protect the key pass phrase!



security tips (cont.)

- Most security problems BY FAR are the result of sloppy CGI programming
 - Explicitly validate every byte of data sent by browser
 - A CGI hole can give the whole world the same access as a :HELLO WWW.APACHE session
- Restrict CGI/SSI authorship to trusted users
 - Don't allow CGI/SSI to be used outside of the APACHE account

security tips (cont.)

- Minimize the use of world-readable and world-writable permissions
- Make sure all accounts and/or users have passwords
- Change all default vendor passwords
- Disable all services not explicitly being used
- Use a firewall
- Stay current on releases & patches



troubleshooting server problems

- All Apache troubleshooting methods apply
- Check the log files first!
- If JHTTPD terminates at startup, investigate Pass Phrase
- Is SSLEngine On?
- Does SSLProtocol match the browser?
- Does SSLCipherSuite match the browser?



troubleshooting server problems (cont.)

- echo "HEAD / HTTP/1.0\n" | \
 bin/openssl s_client -connect host:port | \
 /bin/cat -
 - Pipes used due to select() being unimplemented for terminals
 - -state displays SSL protocol states
 - -debug displays packet data
 - -ssl2 | -ssl3 | -tls1 protocol selection
 - -ciper cipher selection
 - bin/openssl s_client help

troubleshooting server problems (cont.)

- Browser displays pages after long delay while HTTPD chews on the CPU
 - Potential SSL Session Cache malfunction
 - Server doing full SSL handshake with each request
 - Use SSLLogLevel directive to increase verbosity
 - If using a disk-based cache, are the permissions correct?
- Browser displays pages after long delay while HTTPD seems idle
 - HostNameLookups On causing inverse DNS lookups to hang due to misconfigured RESLVCNF or DNS
 - /SENDMAIL/CURRENT/bin/dnscheck script



troubleshooting server problems (cont.)

- Are the configuration file permissions correct?
 - Parent process running as the JHTTPD !JOB user (MGR.APACHE) must be able to read everything
 - Child processes running as the conf/httpd.conf User user (WWW.APACHE) must be able to read CA & CRL files if doing X.509 client authentication
 - Child permissions problems manifest as weird browser errors
- Does the problem also occur in HPUX Apache?

troubleshooting server problems (cont.)

- Check the mod_ssl bug database
 - http://www.modssl.org/support/bugdb/
- No OpenSSL bug database :-(
 - Search the mailing list archives at http://www.openssl.org/support/
- Check the Apache bug database
 - http://bugs.apache.org/

troubleshooting browser problems

- No response to browser
 - Check httpd.conf or SOCKINFO.NET.SYS to verify the correct ports (80, 443) are being listened to
- "The page cannot be displayed" (MSIE)
 - Speaking https to the http server port
 - Speaking the wrong security protocol (I.e. SSLv2 when the server requires SSLv3)
- "A network error occurred while Netscape was receiving data"
 - Speaking https to the http server port
 - Speaking the wrong security protocol (I.e. SSLv2 when the server requires SSLv3)



troubleshooting browser problems (cont.)

- A server certificate dialog box always appears
 - Server certificate not signed by a trusted CA
 - Server certificate expired
 - Server certificate hostname doesn't match URL hostname
- Verifying protocol & cipher
 - Look in logs/ssl_request_log
 - MSIE: right-click, Properties
 - Netscape: right-click, View Page Info



further documentation

- Complete product documentation
 - http://your.host.name/manual/
- Mod_ssl documentation
 - http://www.modssl.org/docs/2.8/
- OpenSSL documentation
 - http://www.openssl.org/docs/apps/openssl.html
- Apache documentation
 - http://www.apache.org/docs/
- 7.5 Communicator
- 7.5 Configuring and Managing MPE/iX Internet Services Manual

join the hp3000-I community

- Available as a mailing list and as the Usenet newsgroup comp.sys.hp.mpe
- In-depth discussions of all things HP e3000
- Talk with other WebWise & Apache users
 - seek advice, exchange tips & techniques
- Keep up with the latest HP e3000 news
- Interact with CSY
- http://jazz.external.hp.com/papers/hp3000-info.html