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Using Sendmail on MPE
product overview

Major functionality:
• send SMTP e-mail
• receive SMTP e-mail to local mailboxes, programs, or files
• aliases can be created which map to local mailboxes, programs, files, or remote mailboxes
• powerfully flexible configuration language

Built from:
• Sendmail 8.12.1
• Sleepycat Berkeley DB library 3.3.11
New versions of Sendmail will use normal OS release and patch processes
security patches

- CERT CA-2003-07 and CA-2003-12 buffer overflows
- 7.0 - SMLHD15A (assumes SMLG DT8A is already installed)
- 7.5 - SMLHD16A
- the 7.0 patches can be manually installed on 6.0 and 6.5, but sendmail is not officially supported on those releases
system requirements

- released as 7.0 patch SM LG DT8A
- shipped in 7.5 FOS
- requires TZ environment variable to be set correctly, preferably in the system logon UDC
- requires a local syslog daemon, either MPE FOS Syslog/iX or embedded spooling ISV syslog daemon
- the local e3000 must be configured correctly for DNS and must be listed correctly in the DNS database
- firewalls or other security devices must allow the local e3000 to make DNS connections (port 53) and SMTP connections (port 25)
• Sendmail A.01.00 for MPE/iX will be fully supported by RC and GSE/W TEC

• Customers who call with questions regarding unsupported bixby.org freeware Sendmail 8.9.1 should be encouraged to upgrade to Sendmail A.01.00
file layout

• Uses the same scheme that was introduced with Apache A.02.00

• The MPE group
  A0100.SENDMAIL holds most of the files

• The symbolic link
  /SENDMAIL/CURRENT points to
  /SENDMAIL/A0100

• All customer modifiable files reside below /SENDMAIL/PUB,
  /SENDMAIL/CURRENT/cf, and
  /etc/mail
distribution highlights

- `/SENDMAIL/PUB/JDAEMON` - batch job for running the server daemon
- `/SENDMAIL/PUB/SENDMAIL` - symlink to `/SENDMAIL/CURRENT/SENDMAIL`
- `/SENDMAIL/CURRENT/SENDMAIL` - combined server daemon and local mail submission program
- `/SENDMAIL/CURRENT/bin` - `dnscheck`, `hoststat`, `m4`, `mailq`, `newaliases`, `purgestat`, `vacation`
- `/SENDMAIL/CURRENT/sbin` - `editmap`, `mailstats`, `makemap`, `praliases`, `sendmail`, `smrsh`
distribution highlights (cont.)

- `/SENDMAIL/CURRENT/ cf` - directory tree for building *.cf config files; see the README file!

- `/SENDMAIL/CURRENT/doc/op/op.ps` - Sendmail Installation and Operation Guide – READ IT!

- `/SENDMAIL/CURRENT/etc` - contains the POSIX shell profile for Sendmail along with the sample config files installed to `/etc/mail`

- `/SENDMAIL/CURRENT/man` - man page documentation, i.e.:

  ```
  export MANPATH=/SENDMAIL/CURRENT/man
  : $MANPATH
  man sendmail
  ```
hpux compatibility symbolic links

/ usr/ bin/ m4
/ usr/ bin/ mailq
/ usr/ bin/ mailstats
/ usr/ bin/ newaliases
/ usr/ bin/ praliases
/ usr/ bin/ vacation
/ usr/ lib/ sendmail
/ usr/ sbin/ editmap
/ usr/ sbin/ hoststat
/ usr/ sbin/ mailstats
/ usr/ sbin/ makemap
/ usr/ sbin/ newaliases
/ usr/ sbin/ purgestat
/ usr/ sbin/ sendmail
/ usr/ sbin/ smrsh
config files

- all config files live in /etc/mail which is populated from /SENDAIL/CURRENT/etc/mail.sample at installation time if the /etc/mail files do not already exist.

- all config files must be owned by the user SERVER.SENDMAIL and the POSIX group SENDMAIL.

- the server daemon must be stopped and restarted for config file changes to take effect.
• access – database map used to accept or reject incoming mail from selected domains

• aliases – database map for defining local recipient names in addition to the standard USER.ACCOUNT mailboxes

• domaintable – database map for rewriting domain names in mail headers

• genericstable – database map for rewriting the user and/ or hostname portion of mail header addresses

• helpfile – the text returned by the SMTP protocol’s HELP command

• local-host-names – ASCII file containing hostname aliases (if any) for the local machine
config files (cont.)

- mailertable - database map to override mail routing for specified domains
- sendmail.cf - configures the mail daemon server
- sendmail.pid - the PO SIX PID of the currently running server
- statistics - binary file used to collect delivery statistics
- submit.cf - configures the mail submission program
- virtusertable - database map for doing domain-specific aliasing and the hosting of multiple virtual domains on the same machine
configuring *.cf files

- submit.cf and sendmail.cf are created from macro files expanded by the m4 utility

- you can edit submit.cf and sendmail.cf directly to make MINOR parameter changes:

  ```
  # "Smart" relay host
  DSmy.relay.host.name
  ```

- major functionality changes REQUIRE you to edit the macro files and expand with m4

- so just play it safe and ALWAYS edit the macro files and expand with m4 for ALL changes:

  ```
  define(`SMART_HOST',
  `my.relay.host.name')
  ```

- see

  ```
  / SENDMAIL/CURRENT/ cf/ README for the list of major *.cf options
  ```
configuring *.cf files (submit.cf for the mail submission program)

To generate submit.cf:

1. `:HELLO SERVER.SENDMAIL`
2. `:XEQ SH.HPBIN.SYS -L`
3. `shell/iX> cd /SENDMAIL/CURRENT/cf/cf`
4. `shell/iX> cp submit-mpeix.mc.sample submit-mpeix.mc`
5. `edit submit-mpeix.mc with the bytestream file editor (i.e. vi) of your choice to make your changes`
6. `shell/iX> m4 ../m4/cf.m4 submit-mpeix.mc >submit-mpeix.cf`
7. `shell/iX> cp submit-mpeix.cf /etc/mail/submit.cf`
configuring *.cf files (submit-mpeix.mc.sample)

```plaintext
define(`confCF_VERSION', `Submit')
dnl
define(`__OSTYPE__', `')
dnl dirty hack to keep proto.m4 from complaining
define(`_USE_DECNET_SYNTAX_', `1')
dnl support DECnet
define(`confRUN_AS_USER', `SERVER.SENDMAIL')
dnl
define(`confTIME_ZONE', `USE_TZ')
dnl
FEATURE(`msp')
dnl
```
configuring *.cf files (sendmail.cf for the mail server program)

To generate sendmail.cf:

1. :HELLO SERVER.SENDMAIL
2. :XEQ SH.HPBIN.SYS -L
3. shell/iX> cd /SENDMAIL/CURRENT/cf/cf
4. shell/iX> cp generic-mpeix.mc.sample generic-mpeix.mc
5. edit generic-mpeix.mc with the bytestream file editor (i.e. vi) of your choice to make your changes
6. shell/iX> m4 ../m4/cf.m4 generic-mpeix.mc >generic-mpeix.cf
7. shell/iX> cp generic-mpeix.cf /etc/mail/sendmail.cf
configuring *.cf files
(generic-mpeix.mc.sample)

OSTYPE(mpeix) dnl

DOMAIN(generic) dnl

define(`confFORWARD_PATH',
   `$z/.forward') dnl

FEATURE(masquerade_envelope) dnl
FEATURE(domaintable) dnl
FEATURE(mailertable) dnl
FEATURE(genericstable) dnl
FEATURE(virtusertable) dnl
FEATURE(always_add_domain) dnl
FEATURE(access_db) dnl
MAILER(local) dnl
MAILER(smtp) dnl
For ALL of the gory details, please see the /SENDMAIL/CURRENT/doc/op/op.ps Sendmail Installation and Operation Guide section 5 – “The Whole Scoop on the Configuration File”.

This section is 45 pages long and cannot be fully covered by a few slides or speaker notes!

Few customers are expected to delve into *.cf internals; those who do are likely to be smart enough to answer their own questions. ;-)

This format was designed to be easy for software to parse, not for humans to read

First character of a line defines its semantics
*cf internals  
(D – define macro)

- macros named with a single letter or a word in {braces}
- user defined macros should use uppercase names only
- macros are dereferenced by $name, where name includes the braces if present

# "Smart" relay host (may be null)
DSsmart.relay.hostname
• a class can be thought of as a macro containing multiple values

• C defines with constants, F defines from files, pipes, or database maps:

```cf
Cwlocalhost
# file containing names of hosts
# for which we receive email
Fw/etc/mail/local-host-names
```

• classes perform matching in the left hand side of rewriting rules
  - `$=class` - match an entry in the class
  - `$~class` - match an entry not in the class

```cf
# delete duplicate local names
# u%host@host => u@host
R$+ % $=w @ $=w         $1 @ $2
```

*.cf internals (C and F - define classes)
*.cf internals
(M - define mailer)

• defines mailer programs and their interfaces
• highly unlikely to be modified by customers!

Mlocal,
P=/bin/ttsmail,  
F=lsDFMAw5:/|@qmu9,  
S=EnvFromL/HdrFromL,  
R=EnvToL/HdrToL,  
T=DNS/RFC822/X-Unix,  
A=ttsmail $u

• see speaker notes for parameter details
*.cf internals (H - define header)

- defines the format of header lines inserted into the message
- macro references in the header template will be expanded
- rulesets can be associated with headers to perform validation

  - **Hhname: htemplate** - unconditional
  - **H?mflags?hname: htemplate** - conditional upon mailer flags
  - **H?${macro}?hname: htemplate** - conditional upon macro existence

  **H?P?Return-Path: <$g>**

- see speaker notes for details
*.cf internals
(O – set option)

• zillions of sendmail options can be specified, and some of these can be overridden by
  /SENDMAIL/CURRENT/SENDMAIL command line parameters

• --O option=value

• AliasFile=/etc/mail/aliases

• see speaker notes for details
*.cf internals
(S and R - rewriting rules)

• the complicated, nasty, but powerful heart of sendmail

• \texttt{Sn} - defines the current ruleset

• \texttt{Rlhs rhs comments} - adds a rule
  • one or more tabs separate lhs, rhs, and comment
  • if the lhs pattern matches the address, the matching portion is replaced by the rhs string
*.cf internals (ruleset lhs metacharacters)

- $*$ Match zero or more tokens
- $+$ Match one or more tokens
- $-$ Match exactly one token
- $=x$ Match any phrase in class x
- $\sim x$ Match any word not in class x
*.cf internals (ruleset rhs metacharacters)

- $n$: Substitute indefinite token n from LHS
- $[name]$: Canonicalize name
- $(map \ key \ #@arguments \ #:default \$)$: Generalized keyed mapping function
- $>n$: "Call" ruleset n
- $#mailer$: Resolve to mailer
- $@host$: Specify host
- $:user$: Specify user
• a snippet from ruleset 4:

```
# delete duplicate local names
R$+ % $=w @ $=w         $1 @ $2
u%host@host => u@host
```

• use sendmail -bt to test rulesets:

```bash
echo "4 foo%mpetest@mpetest" | sendmail -bt
ADDRESS TEST MODE (ruleset 3 NOT automatically invoked)
Enter <ruleset> <address>
> final input: foo % mpetest @ mpetest
final returns: foo @ mpetest
```

• MUCH has been omitted from this discussion; please see op.ps for the gory details!
configuring database map files

• typically used by optional sendmail features like access_db

• Berkeley DB database hash or btree files containing extra configuration data in key/value pairs

• maintained with the makemap and editmap utilities

• by convention, a map file named “foo” contains the ASCII input data, whereas “foo.db” contains the compiled binary database structures

• in commands and *.cf files, a map file reference of “foo” actually refers to “foo.db”!
configuring database map files (cont.)

MPETEST:/BIXBY/PUB> cat - >foo
key1 value1
two abcdef
abra cadabra
:eod

MPETEST:/BIXBY/PUB> makemap hash foo <foo

MPETEST:/BIXBY/PUB> ls -l foo*
-rw-r--r--  1 MGR.BIXBY  BIXBY  36 Feb 25 13:52 foo

-rw-r--r--  1 MGR.BIXBY  BIXBY 49152 Feb 25 13:52 foo.db

MPETEST:/BIXBY/PUB> makemap -u
hash foo
key1 value1
two abcdef
abra cadabra
common non-default config changes

- defining a smart relay host in sendmail.cf to route all outbound e-mail via a single mail gateway
- define alternate routing for certain outbound mail domains via the mailertable feature
- creating aliases for inbound e-mail instead of using the basic USER.ACCT@host.name mailboxes
• a special type of map file containing one or more comma-delimited values per key

• /etc/mail/aliases and aliases.db

• maintained by SERVER.SENDMAIL with the newaliases and praliases commands

• defines username aliases for mail being delivered to the local machine, i.e. postmaster@local.host.name

• installation default entries:

  postmaster: SERVER.SENDMAIL
  MAILER-DAEMON: postmaster
• left-hand side is the user alias
• separated by a colon
• right-hand side is one or more delivery destinations:
  - USER.ACCOUNT or user@host.name or another alias
  - /path/to/local/file for appending
  - :include: /file/of/aliases (plaintext ASCII file)
  - “| /program/file parm1 parm2 parm3 ...”
• local usernames may be escaped with a backslash (i.e. \USER.ACCOUNT) to prevent recursive alias lookups
.forward files

• an optional ASCII file named .forward residing in the local user’s home group which tells sendmail where to forward the user’s mail.

• format is the same as the right-hand side of an aliases entry, i.e. one or more comma-separated destinations.

• can be used to invoke the vacation autoresponder:

```
\USER.ACCOUNT, "/SENDMAIL/CURRENT/bin/vacation USER.ACCOUNT"
```
access_db feature – accept or reject incoming e-mail based on envelope address or relaying mail server name

1. :HELLO SERVER.SENDMAIL
2. :XEQ SH.HPBIN.SYS -L
3. /bin/cat - >/etc/mail/access
   imaspammer.com   REJECT
   :EOD
4. makemap hash /etc/mail/access
   </etc/mail/access
domaintable feature - rewrite domain names
in e-mail headers

1. :HELLO SERVER.SENDMAIL
2. :XEQ SH.HPBIN.SYS -L
3. /bin/cat -
   >/etc/mail/domaintable
   oldcompany.com newcompany.com
   :EOD
4. makemap hash
   /etc/mail/domaintable
   </etc/mail/domaintable
genericstable feature – rewrite user and/or domain addresses in outgoing e-mail headers

1. :HELLO SERVER.SENDMAIL
2. :XEQ SH.HPBIN.SYS -L
3. /bin/cat -
   >/etc/mail/genericstable
   USER.ACCOUNT@my.local.host
customer_service@company.com
   :EOD
4. makemap hash
   /etc/mail/genericstable
   </etc/mail/genericstable

Note that domains being modified by genericstable must be added to / etc/ mail/ sendmail.cf class {G}.,
mailertable feature – override default mail routing in sendmail.cf

1. :HELLO SERVER.SENDMAIL
2. :XEQ SH.HPBIN.SYS -L
3. /bin/cat -
   >/etc/mail/mailertable
   .bitnet smtp:relay.bit.net
   :EOD
4. makemap hash
   /etc/mail/mailertable
   </etc/mail/mailertable
virtusertable feature – remap incoming user and hostnames to local users

1. :HELLO SERVER.SENDMAIL

2. :XEQ SH.HPBIN.SYS -L

3. /bin/cat -
   > /etc/mail/virtusertable
   info@bar.com   INFO.BAR
   info@foo.com   INFO.FOO
   :EOD

4. makemap hash
   /etc/mail/virtusertable

Note that virtual hostnames must be listed in / etc/ mail/ local-host-names.
starting the mail daemon

- Make sure a syslog daemon is running before you start the mail daemon!

- To start the MPE FOS syslog daemon, `:STREAM JSYSLOGD.PUB.SYSLOG`

- To start the mail daemon, `:STREAM JDAEMON.PUB.SENDMAIL`
stopping the mail daemon

- Use the PO SIX kill signal from SERVER.SENDMAIL or any user with SM capability:

  ```bash
  kill $(head -n 1 /etc/mail/sendmail.pid)
  ```

- Only use `:ABORTJOB` as a last resort!
• interactively:

```
mailx someuser@some.host
Subject: hello world
Hi,
How are you doing?
:EOD
EOT
```

• from a pipe:

```
echo "How are you doing?" | mailx -s "hello world" someuser@some.host
```

• from a disk file:

```
mailx -s "hello world" someuser@some.host
</diskfile/containing/msg/body
```

• no attachments!

• limited control of mail headers!
1. `/bin/cat - >message.txt`  
   To: someuser@some.host  
   Cc: otheruser@other.host  
   Bcc: secretuser@another.host  
   Subject: hello world  

   Hi there!  
   :EOD  

2. `/SENDMAIL/CURRENT/SENDMAIL -t <message.txt`

   • the `–t` option reads the destination addresses from the message headers  
   • destination addresses can alternatively be specified on the SENDMAIL command line  
   • if you want attachments you must generate the MIME headers yourself
1. `/bin/cat - >message.txt`  
   From: forger@foobar.com  
   To: someuser@some.host  
   Cc: otheruser@other.host  
   Bcc: secretuser@another.host  
   Subject: hello world  
   Hi there!  
   :EOD

2. `~/SENDMAIL/CURRENT/SENDMAIL -t -f forger@foobar.com <message.txt`  
   • the `-f` option sets the message envelope address, but a warning header is included:
   
   X-Authentication-Warning:  
   local.e3000.host: USER.ACCT  
   set sender to  
   forger@foobar.com using -f  
   • genericstable and other options can forge without traces
1. `mailx` creates a fully-formatted message and passes it to `SENDMAIL` as configured in `/etc/mailx.rc`.

2. `SENDMAIL` reads a fully formatted message from `stdin` and queues the message in `/var/spool/clientmqueue`.

3. `SENDMAIL` attempts to contact the mail daemon on localhost port 25.

4. If the mail daemon answers, the message is transferred using `SMTP` and deleted from `clientmqueue`, else the message is left in `clientmqueue`.

sending e-mail – how it works (client)
sending e-mail – how it works (server)

1. JDAEMON processes /var/spool/clientmqueue once at startup to handle any messages submitted while JDAEMON wasn’t running

2. new messages are read from port 25 using SMTP and queued in /var/spool/mqueue

3. the remote mail server is resolved via DNS, and a connection is tried to port 25

4. if the message is delivered successfully, it is removed from mqueue, else it remains until mqueue is processed again by the local mail daemon

5. local messages are delivered by /bin/tsmail to /usr/mail/USERACCOUNT
receiving e-mail with mailx

- invoke /bin/mailx with no parameters, and it will read e-mail from /usr/mail/USER.ACCOUNT
- a numbered headers summary is printed; refer to these numbers in mailx commands
  - type nnnn - display a message
  - delete nnnn - delete a message
  - help - for further details
  - quit - exits after updating the mailbox
- see “man mailx” or the Shell & Utilities manual for further details
receiving e-mail programmatically

- incoming e-mail will be delivered to programs specified in the aliases database or .forward files
- the e-mail will be delivered to the program via a POSIX pipe connected to the program’s stdin
- the POSIX newline character \n (ASCII LF) is used as a record separator
- if the program terminates with a non-zero POSIX exit status, any info written to stderr will be returned in a bounce message
receiving e-mail – how it works

1. **JDAEMON** listens for incoming SMTP connections on port 25
2. Messages are read using SMTP protocol and queued to /var/spool/mqueue
3. If the destination address appears to be local, the aliases database and .forward file (if any) is used to resolve the final delivery address
4. sendmail.cf determines the mailer to be used based on the final delivery address
5. Local messages get delivered by /bin/tsmail to /usr/mail/USERACCOUNT
6. Messages for remote destinations are delivered via SMTP
migrating from freeware 8.9.1

• must create new JDAEMON from /SEN DM AIL/ CURRENT/ JDAEMON.sample

• all config files reside in /etc/mail instead of /SEN DM AIL/ PUB/ etc

• 8.9.1 sendmail.cf is NOT compatible with 8.12.1

• copy all 8.9.1 ASCII map files to /etc/mail and rebuild with makemap and newaliases

• 8.9.1 queued messages won’t be seen by 8.12.1

• 8.12.1 uses two queues (/var/spool/clientmqueue and mqueue) instead of 8.9.1’s /SEN DM AIL/ PUB/ mqueue
migrating from freeware 8.9.1 (cont.)

- 8.9.1 would submit new messages directly to the queue disk files, but 8.12.1 speaks SMTP to localhost port 25
- 8.12.1 uses two main config files, /etc/mail/submit.cf for submitting new messages, and sendmail.cf for general mail routing
- 8.12.1 does not include the Majordomo mailing list software that was bundled with 8.9.1. HP does not support Majordomo!
mpe/ ix implementation issues
(features not implemented)

- LDAP directory lookups
- TLS/ SSL encrypted e-mail transport
- SASL secure authentication
- mail filtering
- optional chroot()-based security features
- optional nice()-based dispatching priority adjustments
mpe/ ix implementation issues
(things that work differently)

• Sendmail programs don’t read stdin terminal keyboard input correctly. Workarounds:
  – /bin/cat - | makemap hash
    mymap
  – makemap hash mymap <diskfile

• DeliveryMode=background on MPE is a hybrid between “background” and “interactive”

• Symlinks invoke different personalities of SENDMAIL (i.e. mailq, newaliases, etc), and these only work properly from the PO SIX shell because the CI doesn’t initialize ARG V[0]

• newaliases gives a “cannot change ownership” warning which can be ignored
mpe/ ix implementation issues (setuid/ setgid program file bits)

• Sendmail expects a full implementation of setuid(), setgid(), and a superuser uid of 0

• The main sendmail porting challenge was to provide such a uid/ gid emulation layer

• This emulation is enabled via the /SENDMAIL/CURRENT/SENDMAIL program file setuid and setgid bits which are not currently used by MPE, i.e.:

   chmod u+s,g+s
   /SENDMAIL/CURRENT/SENDMAIL

   -rwsr-sr-x 1 MGR.SENDMAIL
   SENDMAIL 2424320 Feb 5 16:41 SENDMAIL
dns issues

- the #1 sendmail problem!
- before using sendmail, run the dnscheck script:
  1. `:HELLO SERVER.SENDMAIL`
  2. `:XEQ SH.HPBIN.SYS -L`
  3. `/SENDMAIL/CURRENT/bin/dnscheck`
- make any recommended config changes and then rerun the script until success is reported
- see speaker notes for sample dnscheck output
• single-token hostname? I.e. `uname -n` returns “jazz”?  
• domain name in `/SYS/NET/RESLVCNF`? I.e. “domain external.hp.com”?  
• one or more nameserver entries in `RESLVCNF`?  
• fully-qualified domain name has a DNS “A” record specifying the IP address of the local machine?  
• IP address has a DNS “PTR” record specifying the fully-qualified domain name?  
• if no to any of the above, sendmail may hang, refuse to start, be unable to recognize the local host, and generally fill up syslog with interesting msgs
firewall issues

- the #2 sendmail problem!
- your 3000 needs to query port 53 on DNS servers to resolve the destination mail server hostname
- your 3000 needs to receive DNS query answers
- your 3000 listens on its port 25 for incoming e-mail
- your 3000 needs to connect to port 25 on destination mail servers
- does your firewall allow your 3000 to talk to the Internet?
- does your firewall allow the Internet to talk to your 3000?
- firewall blocking results in connection refused, timeouts, or just no activity!
• check syslog first!

• if nothing in syslog:
  - if your third-party spooling package has an embedded syslog daemon, you will probably need to use that one instead of Syslog/iX
  - is the syslog daemon running?
  - does the syslog daemon have read access to the config file and write access to the log file?
  - is syslog configured to log mail events?

• if syslog or e-mail message headers show strange timestamps, verify TZ is set properly, preferably in your system logon UDC
troubleshooting (cont.)

• if syslog shows DNS lookup failures:
  - run the dnscheck script to verify DNS is configured properly
  - verify that your firewall allows your 3000 to talk to DNS servers on port 53
• if syslog shows connection failures to remote mail servers, verify that your firewall allows your 3000 to connect to port 25; if it does not, you may need to configure sendmail.cf to use a smart host mail relay
• long delays submitting new messages are indicative of DNS problems; check syslog and run the dnscheck script
• if local users are submitting messages that aren’t being delivered:
  - verify that JDAEMON is running; if it is not, messages will be queued in /var/spool/clientmqueue
  - transient network problems may cause a backlog in the mail daemon queue
    /var/spool/mqueue; run
    /SENDMAIL/CURRENT/bin/mailq
    as SERVER.SENDMAIL to get a formatted queue listing
troubleshooting (cont.)

• If remote users are sending messages that aren’t being delivered to the local 3000:
  
  - Check syslog for remote connection attempts; if there are none, does your firewall allow connections to port 25 on your 3000, and are your 3000’s DNS entries visible to the remote users?
  
  - Verify that the remote users are using valid e-mail addresses for your 3000, i.e. USER.ACCOUNT or an alias, plus the correct hostname.
• if a sendmail config change doesn’t appear to take effect:
  - stop and restart the mail daemon when making *.cf changes
  - if you changed an ASCII database map file, don’t forget to run
    makemap or editmap to compile the binary *.db file
  - if you changed ASCII / etc/ mail/ aliases, don’t forget to run
    newaliases to compile the binary / etc/ mail/ aliases.db file
mind-bending amounts of low-level debugging output can be generated with the `/SENDMAIL/CURRENT/SENDMAIL` debug flags parameter

- `dcategory.level`
- `-d12` Set category 12 to level 1
- `-d12.3` Set category 12 to level 3
- `-d3-17` Set categories 3 through 17 to level 1
- `-d3-17.4` Set categories 3 through 17 to level 4

probably only useful when looking at the source code to understand what’s being debugged

see speaker notes for list of categories
syslog log levels

• syslog verbosity can be increased

• the default log level of 9 covers most failures and mundane successes

• override via sendmail.cf:

```plaintext
# log level
O LogLevel=15
```

• override via SENDMAIL command line:

```plaintext
-O LogLevel=15
```

• See speaker notes for complete list of log levels
syslog message formats

The MPE user USER.ACCT on the local e3000 with a hostname of myhost.mydomain.com has just submitted a new message with 1 recipient consisting of a message body size of 5 bytes:

Feb  6 12:14:42 localhost sendmail[65622]: g16HEgik065622: from=USER.ACCT, size=5, class=0, nrcpts=1, msgid=<200202061714.g16HEgik065622@myhost.mydomain.com>, relay=USER.ACCT@localhost

The new message is being relayed via the local host, i.e. Sendmail is connecting to TCP port 25 (SMTP) on the local host in order to queue the message:

Feb  6 12:14:43 localhost sendmail[65623]: g16HEgs9065623: from=<USER.ACCT@myhost.mydomain.com>, size=5, class=0, nrcpts=1, msgid=<200202061714.g16HEgik065622@myhost.mydomain.com>, proto=ESMTP, daemon=MTA, relay=localhost [127.0.0.1]
syslog message formats (cont.)

The new message has been successfully queued on the local host and will eventually be delivered to destuser@remhost.mydomain.com:

Feb  6 12:14:43 localhost sendmail[65622]: g16HEgik065622: to=destuser@remhost.mydomain.com, ctladdr=USER.ACCT (153/126), delay=00:00:01, xdelay=00:00:01, mailer=relay, pri=30091, relay=localhost [127.0.0.1], dsn=2.0.0, stat=Sent (g16HEgs9065623 Message accepted for delivery)

The Sendmail daemon on the local host is now processing the queue for the message being sent from USER.ACCT@myhost.mydomain.com to destuser@remhost.mydomain.com. The remote mail server’s IP address is 192.168.0.1, and the message was successfully sent:

Feb  6 12:14:46 localhost sendmail[65625]: g16HEgs9065623: to=<destuser@remhost.mydomain.com>, ctladdr=<USER.ACCT@myhost.mydomain.com> (153/126), delay=00:00:03, xdelay=00:00:03, mailer=essmtp, pri=120377, relay=remhost.mydomain.com. [192.168.0.1], dsn=2.0.0, stat=Sent (g16HNwC810485863 Message accepted for delivery)
syslog message formats (cont.)

In this next example, the remote user destuser@remhost.mydomain.com is sending an incoming message to some user on the local e3000. The remote mail server that has connected to your local e3000 is remhost.mydomain.com, and its IP address is 192.168.0.1:

Feb  6 12:15:13 localhost sendmail[131160]: g16HFDs9131160: from=<destuser@remhost.mydomain.com>, size=31, class=0, nrcpts=1, msgid=<200202061724.g16HOMLs065645@remhost.mydomain.com>, proto=ESMTP, daemon=MTA, relay=remhost.mydomain.com [192.168.0.1]

The local Sendmail daemon has successfully delivered the incoming message to the local user USER.ACCT:

Feb  6 12:15:14 localhost sendmail[131161]: g16HFDs9131160: to=<USER.ACCT@myhost.mydomain.com>, delay=00:00:01, xdelay=00:00:01, mailer=local, pri=30042, dsn=2.0.0, stat=Sent
for further information

- 7.5 Communicator
- 7.5 Configuring & Managing MPE/ iX Internet Services
- http://jazz.external.hp.com/src/sendmail/
- http://www.sendmail.org/
- http://www.sleepycat.com/ for the Berkeley DB database used for map files
any questions?