Start Here!

Meta-View Performance Manager for MPE/iX

Introduction

Meta-View Performance Manager for MPE/iX is the successor to Lund's SOS Performance Advisor. Meta-View retains all the powerful host-based features of SOS and adds three multi-host graphical clients: Meta-View Web, Meta-View Alert and Meta-View Mobile. Meta-View Web, which runs on Windows PCs and UNIX workstations, and Meta-View Alert which runs on Windows PCs are included with this release of Meta-View for MPE/iX. Meta-View Mobile for Palm OS and Pocket PC PDAs (personal digital assistants) will be available soon.

This document describes the contents of the Meta-View for MPE/iX package you have received and provides an installation overview. Please start with this document to install:

- Meta-View Agent and Host for MPE/iX on your HP e3000 system
- Meta-View Web on your Windows system
- Meta-View Alert on your Windows PC system

Package Contents

The package you received from Lund contains all that you need to install the Agent, Host and Web components of Meta-View Performance Manager for MPE/iX. The following items should be present in this package:

1 **Printed documentation**:
   - Cover Letter
   - Start Here (this document)
   - Installation and Setup Instructions for MPE/iX Products from Lund Performance Solutions
   - Installation and Setup Instructions for Meta-View Web
   - Release Notes for Meta-View Agent and Host for MPE/iX
   - Release Notes for Meta-View Web
   - Supplemental Notes for Meta-View Performance Manager for MPE/iX
   - Installation and Setup Instructions for Meta-View Alert as contained in the User's Guide

2 **A DDS product tape** with the current releases of Meta-View Agent and Host for MPE/iX and an updated license code. The tape might also contain additional Lund product updates or trial copies for MPE/iX.

3 **A product CD-ROM** labeled "Meta-View Performance Manager Product CD" containing the Meta-View Web component, Meta-View Alert and all Meta-View Performance Manager documentation, including a user's guide.

Installing Meta-View Agent and Host for MPE/iX

The Installation and Setup Instructions for MPE/iX Products provide detailed information to guide you in installing Meta-View Agent and Host for MPE/iX and other Lund products for MPE/iX onto your HP e3000 system. The installation script allows you to install all of these products at once on the volume set of your choice.

To install your product(s) you will need the DDS product tape and the installation instructions. If you are updating to Meta-View from SOS Performance Advisor, please read the Supplemental Notes.

Installing Meta-View Clients

The Installation and Setup Instructions for Meta-View Web provide detailed information to guide you in installing Meta-View Web on a Windows workstation. You can install the clients on as many workstations as you require.

No license code is required to run Meta-View clients.

Additional Product Documentation

Complete documentation for Meta-View products are available on the Meta-View Performance Manager Product CD. All current documentation for Lund Performance Solutions products is available on the Lund website at:

http://www.lund.com/support/documentation.html

Technical Support

Should you have questions or need assistance, please feel free to contact a Lund support specialist. Lund's technical support team is available by e-mail (**support@lund.com)** or by phone at **(541) 812-7600**. Technical support is regularly available Monday through Friday during the hours of 7:00 A.M., to 5:00 P.M., Pacific Time, excluding major holidays. Emergency technical support is also available after hours, seven days a week.